

FTC Safeguards Compliance



Build a credible information security program to protect your customers, reputation, and business.

Questions	Response	Explanation/Comments
Do you have other security compliance requirements, in addition to the FTC?		
What do you estimate the total number of customer records to be?		
How many customer records are added annually?		
Do you have a written information security program and what date was it created?		
Do you have a current inventory of how customer data is collected, stored, and transmitted?		
Do you regularly monitor and test the effectiveness of your safeguards?		
Do you have a written incident response plan?		
Do you have an in-house information security person to be the qualified individual?		
What date did the qualified individual last report to your Board of Directors or governing body?		
Do any companies provide your business with customer information?		
How urgent is this compliance initiative and are there any other details you want to share?		

Complete and submit the questionnaire to Lowell at Certitude Security.

(614) 408-9800

lowell.bowdle@certitudesecurity.com